

**COUNTY OF LOS ANGELES DEPARTMENT OF MENTAL HEALTH
PROGRAM SUPPORT BUREAU
QUALITY IMPROVEMENT DIVISION**

CULTURAL COMPETENCY COMMITTEE MEETING MINUTES

Date: 8/14/2013

Present: Ann Lee, Long Beach-South Bay Geo Initiative; Ava M. Simms, PT's Rights Office; Bernice Mascher; Brue Wherty, Inner City Industry; Dennis Murata, PSB; Harold Turner, NAMI Urban LA; Julie Locb; Kevin Tsang, DMH OASOC; Larry Gasco, MH Commission; Leticia Ximénez, Community and Government Relations Division, CCC Co-Chair; Luis Escalante, WET; Lupe Ayala, SA7 Administration; Marc Borkheim, PSB-QID, CC Unit; Maria Tan; Mary Lopez, Torrez Martinez Tribal TANF; Michael Tredinnick, ACCESS Center; Rosina Guzman-Ehrlich, NAMI Westside L.A.; Sandra Chang-Ptasinski, PSB-QID, CC; Scott Hanada, ASOC; Sunnie Whipple; Sylvia Guerrero, CC/TIS Unit; William Legere, Yue Hua Xu (Vicki), DMH SA 3.

Participants via WEBEX: Cathy Walker; Galmelle Koffman; Francisco De La Serna; and Shanon Lyle

Welcome & Introductions	Attendee introductions		Co-chairs
Review of Minutes	7/10/13 minutes reviewed and approved.		Co-Chairs

<p>Ethnic Services Manager (ESM) Update</p>	<ul style="list-style-type: none"> • <u>Translation and Interpretation Services</u> The PSB-Cultural Competency Unit has been expanded to include the PSB-Translation and Interpretation Services (TIS) Unit. New team members, Sylvia Guerrero and Julie Loeb were introduced to the CCC. Regarding language translation services, the CC/TIS Unit coordinates the translation of LACDMH documents by vendors and field testing of translations by consumers, family members and care takers. At this time, the CC/TIS Unit is working on creating pools of field testers/reviewers for all threshold languages. The CCC will be contacted for assistance in recruiting field testers. Regarding language interpretation services, it was clarified that these services are circumscribed to pre-approved LACDMH meetings attended by consumers, family members and care takers. • CC/TIS Unit language interpretation services have not been designed for one-on-one language interpretation for a provider and consumer. • <u>CMHDA Cultural Competency, Equity and Social Justice Committee (CCESJC) Meeting</u> The ESMs will have an in-person meeting on September 11th during the 2013 California Mental Health & Substance Use Policy Forum. The agenda for this meeting is being finalized. Topics of particular interest for ESMs include: <ul style="list-style-type: none"> ○ Request update on Cultural Competency Plans (CCP) from the Department of Health Care Services (DHCS) ~ In March 2013, 		<p>Sandra Chang-Ptasinski, Ph.D., PSB-QID, CC Unit</p>
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<p>CCC Update</p>	<p>Counties were surveyed on their preference to either continue working with the former CCP or have DHCS issue new CCP requirements. The DHCS has not yet made a final decision regarding future CCPs.</p> <ul style="list-style-type: none"> ○ Develop an ESM Workgroup to organize efforts reduce disparities as the Health Care Reform becomes implemented. ○ Implementation of California Reducing Disparities Project (CRDP) Reports. [Action item for this bullet: The link to all CRDP reports will be sent out to the Committee.] <p>Dr. Tredinnick reported that the CCC co-chairs have been attending the UREP Leadership Committee's learning sessions to provide linkage and common understanding with the CCC. Their participation will last at least for one more meeting. The learning sessions have heard five reports of ISMs for the 5 represented populations, showing how services can be adapted to provide integrated services with primary care and substance abuse providers, as well as providing culturally specific and appropriate interventions. These include traditional cultural practices but non-traditional to the mental health system. A more detailed report will be given at a later meeting.</p>		<p>Michael Tredinnick, Ph.D., DMH-ACCESS Center (CCC Co-Chair)</p>
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<p>CRDP--Similarities and Differences Among Ethnic/Cultural Groups</p>	<p>DO clinics to build stronger community connections. If successful the pilot may expand to Children's System of Care (CSOC) and United Advocates for Children and Families (UACF) or other community based programs and contractors of mental health services.</p> <ul style="list-style-type: none"> • The Spirituality and Mental Health annual conference planning begins on Monday, August 26th. Adrienne Hament (Chair) has begun preliminary work with OFE for obtaining key note speakers and workshop topics. • The pilot for the Chaplaincy training program is still in planning stages for the 2014-2015 academic year. • Dr. Borkheim reviewed the activities of the CRDP-Similarities and Differences Among Cultural Groups workgroup. At this time, three speakers have been identified to present at the Rites of Passage in Childhood and Adolescence Presentation scheduled for September 24th, 2013, at the California Endowment Center. The proposed structure will have speakers detail the procedures of the rite of passage. These procedures will then be related to moral virtues expected to be acquired and how these are manifested in everyday activities among members of that ethnic/cultural group. In between speakers, the audience will be invited to share opinions and perspectives. The presentation is intended to provide an interactive exchange between the panel speakers and the audience. All members of the Los Angeles County 		<p>Marc Borkheim, Ph.D., Clinical Psychologist</p>
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Reduction of Criminalization via Needs Assessment	<p>community are invited to attend. A planning meeting is scheduled for August 15th to coordinate and review the presentation outline with the speakers.</p> <ul style="list-style-type: none"> • Workgroup members at this time continue to work on assigned sections of a Powerpoint presenting selected aspects of the CRDP reports. <p>The workgroup continues to contact community leaders and relevant stakeholders to collect information regarding interventions needed to improve the care of the mentally ill within the County of Los Angeles criminal justice system. Several possible projects have been defined. A final decision regarding specific projects to pursue will be made once an appraisal of the needs identified by community leaders and key stakeholders is completed.</p>		<p><i>Marc Borkheim, Ph.D.</i> <i>Clinical Psychologist</i></p>
E-news Column	<p>Dr. Tredinnick reviewed the e-news sub committee's mission and objectives, then quickly reviewed the Michael Tredinnick and Leticia Ximenez, CCC Co-Chairs guidelines for submission of articles noting that the PIO's E-news now has a cultural corner that will be publishing at least one article of cultural significance each month. Members of the committee were encouraged to submit articles and inspire others to do the same.</p>		<p>Michael Tredinnick, Ph.D., CCC Co-Chair</p>

Presentation:			
IBHIS Update	<ul style="list-style-type: none"> ○ Dr. Arns discussed cultural data that may be collected in IBHIS and the use of the data gathered. ○ He further discussed the history and projected timeline for developing and implementing IBHIS. ○ In the future, it will be possible to change/expand the information requested by IBHIS. 		Paul Arns, Ph.D., Chief
Announcements			CCC Members
Next meeting	Wednesday, September 11, 2013; 1:30 pm to 3:30 pm 550 S. Vermont Ave., 10 th Floor Conference Room		

Respectfully Submitted,